NORTH TEXAS TOLLWAY AUTHORITY Minutes of the Board of Directors Meeting December 20, 2023

A public notice of this meeting containing all items was posted at a place convenient to the public in the administrative offices of the North Texas Tollway Authority, provided to the Secretary of State, and provided to the County Clerks of Collin County, Tarrant County, Denton County, and Dallas County as required by Chapter 551 of the Texas Government Code, referred to as the "Open Meetings Act."

Minutes of the North Texas Tollway Authority Board of Directors meeting held at North Texas Tollway Authority, 5900 West Plano Parkway, Plano, Texas, at 10:15 a.m. on December 20, 2023.

CALL TO ORDER

Vice Chair Haddad called the meeting to order at 10:45 a.m.

Establishment of Quorum

Vice Chair Haddad established a quorum by calling the roll.

Mojy Haddad	Vice Chair
Jane Willard	Director
John Mahalik	Director
Scott Levine	Director
Lynn Gravley	Director
Pete Kamp	Director
George (Tex) Quesada	Director
Glen Whitley	Director

NTTA employees attending the meeting were: James Hofmann, CEO/Executive Director; Lorelei Griffith, Secretary; Karen Madison-Ponds, Assistant Secretary; Horatio Porter, CFO/Treasurer; Dena Stroh, General Counsel; Elizabeth Mow, Assistant Executive Director of Infrastructure; Jeff Dailey, Assistant Executive Director of Operations; Linh Truong, Senior Director of Internal Audit/Enterprise Risk; Autavea Basey, Director of Human Resources; Arturo Ballesteros, Director of Government Affairs/Interim Director of Public Affairs; Melanie Terrell, Assistant General Counsel; Amitis Meshkani, Director of Maintenance; Eric Hemphill, Director of Traffic and Incident Management; Roland Bonilla, Interim Director of Information Technology; Moses Aito, Director of Business Diversity/Interim Director of Procurement; John Bannerman, Director of Customer Care; Kevin Banks, Director of Contact Center and Collections; and Brian Reich, Controller. Also present at the meeting representing NTTA were Greg Schaecher, McCall, Parkhurst & Horton, bond counsel, Steve Bolden, Locke Lord, bond counsel, and Tammy Sims, Atkins, Maintenance Management Consultant.

2. Pledge of Allegiance

Vice Chairman Haddad led Board members and meeting attendees in the Pledge of Allegiance.

3. Public comments not related to specific agenda items

No comments were made under this item.

- 4. Comments and announcements from the Chairman and Board Members
 - A. 2023 Public Sector Agency of the Year award from DFW Minority Supplier Development Council

Director Quesada presented the award for 2023 Public Sector Agency of the Year award to Moses Aito and the Business Diversity Department and thanked staff for their hard work on a daily basis.

- Committee Chair reports
 - A. Customer Service, Projects, and Operations
 - B. Finance, Audit, and Administration
 - C. Regional Transportation Council
- 6. Approval of the minutes from November 2023 regular board meeting

Director Levine made a motion to approve the minutes from the November 2023 regular board meeting. Director Mahalik seconded the motion, and it was approved unanimously. (Resolution No. 23-143)

CONSENT ITEMS

- 7. Request to advertise the following:
 - A. Construction services for President George Bush Turnpike pavement restriping from US 75 to IH 30 and Belt Line Road to IH 35E
- 8. Contract approval for the following:
 - A. Environmental engineering services for 360 Tollway extension from US 287 to US 67
 - B. Operations program support services
 - 1. Contract awards
 - a. Project management services for customer service and revenue systems

- b. Project management services for the Human Resources and Finance systems replacement project
- 2. Contract extensions
 - a. NXTStep Consulting
 - b. Kilan Solutions
 - c. MBI Consulting
 - d. Zenisys Corp.
- C. Dallas North Tollway mainlane extension Phase 4A
 - 1. Interlocal agreements
 - a. Town of Prosper
 - b. City of Celina
 - 2. Construction services
 - Construction management services
 - 4. Construction material testing services
- D. Supplemental agreements for engineering design services
 - 1. Dynamic Message Sign replacements
 - 2. Dallas North Tollway queue warning system
- E. Wrong-way driver notification
 - 1. Cell phone application and systems
 - 2. Change orders for the implementation of the cell phone application
- F. IT licensing and support
 - 1. Hardware maintenance and support
 - Call center monitoring and management system licensing and support
- 9. 2024 annual work authorizations:
 - A. Infrastructure
 - 1. General Engineering Consultant
 - 2. Program Management Consultant
 - 3. Maintenance Management Consultant
 - 4. Construction Engineering Consultant
 - B. Operations
 - Back-office system
 - a. Maintenance
 - b. Image review
 - c. System enhancements
 - 2. TollTag purchase
 - 3. Collection agencies
- 10. FY2024 NTTA System Final Budget
- 11. General technology and operation services
 - A. Contract approval

B. 2024 work authorization

Moses Aito responded to questions from the Board on item 8.C.2. and a discussion followed on items 8.B.2.C. and D.

Director Kamp made a motion to approve items 7 through 10 with items 8.B.2.C. and D. and item 11 being pulled for discussion, Director Willard seconded the motion, and it was approved unanimously. (Resolution Nos. 23-144 through 23-149, and 23-152 through 23-176)

Director Kamp made a motion to approve items 8.B.2.C. and D., Director Willard seconded the motion, and it was approved with a 6-2 vote with Directors Gravley and Director Levine voting no. (Resolution Nos. 23-150 and 23-151)

James Hofmann and Jeff Dailey responded to questions from the Board on item 11.

Director Kamp made a motion to approve item 11, Director Mahalik seconded the motion, and it was approved with a 6-1-1 vote, with Director Gravley voting no and Director Levine recusing himself. (Resolution Nos. 23-177 and 23-178)

Director Levine left the meeting at 11:00 a.m.

BRIEFING ITEMS

12. Consolidated Monthly Performance Report

Horatio Porter, Elizabeth Mow, and Jeff Dailey briefed the Board on the Consolidated Monthly Performance Report and responded to questions from the Board.

- 13. Executive Director Report
 - A. Contracts, supplements, and change orders not exceeding \$300,000.00 executed in October 2023
- 14. EXECUTIVE SESSION Pursuant to chapter 551, subchapter D, Texas Government Code:
 - A. Section 551.071, to receive advice from legal counsel about pending or contemplated litigation and/or settlement offers or other legal matters regarding:
 - 1. Internal Audit update
 - B. Section 551.071, to receive advice from legal counsel about pending or contemplated litigation and/or settlement offers or other legal matters, and Sections 551.076 and 551.089 regarding security devices:

1. Cyber security update

Vice Chair Haddad called the Board into executive session at 11:24 a.m. and reconvened the meeting into open session at 12:36 p.m. No final action, decision, or vote with regard to any matter was taken during the executive session.

15. Adjourn

The meeting was adjourned at 12:37 p.m.

Mojy Haddad, Vice Chair

Lorelei Griffith, Secretary